

USHER TEAM

THE WIN

Create a comfortable environment for guests by welcoming them and offering assistance to make engaging with the service both easy and distraction-free.

GUIDELINES

Arrive on time and attend the Host Team huddle.

Usher Team members should wear the **provided ministry t-shirt** at all times and utilize **flashlights** prior to the message. Part of creating a comfortable environment is being easily recognizable to our guests.

Connect with your **Head Usher** after **checking in**. They will assign you to a particular area and communicate any details specific to the weekend.

Be proactive! Actively look for guests to assist and politely inform them that you have seats for them.

Maintain positive **body language** (**keep your back to the stage to welcome guests entering the rear or side doors**, smile, make eye contact, and stand with good posture).

Utilize the time between worship and the message to **count the number of attendees** in your assigned section and report that number to your Head Usher.

At the **end of the service**, move quietly to **the back of the auditorium** to participate in identifying and celebrating salvation.

Facilitate receiving an offering by passing and picking up buckets. Pass the buckets from front to back and left to right.

Set the stage for the next service by assisting the Prep Team clean and reset the auditorium.

Refrain from **eating, drinking, or using your phone** while serving.

If you will **miss** your opportunity to serve, please **inform your team leader**.